

3.3.1.3

The Committee examined evidence provided by the University of South Carolina and confirmed that the assessment process of the Division of Student Affairs and Department of Academic Support is outlined in its *Blueprints for Service Excellence*. Institutional planning and effectiveness procedures call for each unit to annually prepare a "blueprint" of its goals, initiatives, action plans and indicators. The division uses this process to annually assure that division and department mission, goals and initiatives are aligned with institutional mission and goals and have processes in place to monitor and improve the effectiveness of programs and services. In addition to documenting changes for improvement within each unit, a review of blueprints across the division demonstrates that this continuous improvement process is advancing each unit's focus on mission and core functions and use of targeted assessment data for improvement.